#### Technical Bulletin

| Model: Eland 99 (Network Interface Board)    |                 | Date: 21-Mar-00 |                       | No.: RG678001 |                    |
|--|-----------------|-----------------|-----------------------|---------------|--------------------|
| Subject: ROM History                         |                 |                 | Prepared by: K. Miura |               | Miura              |
| From: Technical Services Dept., GTS Division |                 |                 |                       |               |                    |
| Classification:                              | Troubleshooting | Part inf        | orma                  | tion 🗌 Actior | n required         |
|  | Mechanical      | Electric        | al                    | Servic        | ce manual revision |
|  | Paper path      | Transm          | it/rec                | eive 🛛 Retro  | fit information    |
|  | Other ( )       |                 |                       |               |                    |

Firmware history for Eland 99 (Network Interface Board).

The software versions listed below can be used for the NIBs of the following models: Stinger-C1/ Stinger-C1L/ Russian-C1/ Russian-P/ Adonis-C/ Adonis-P/ FresaWIN/ PomeloWIN/ Color Controller RC-200

| G6785839 | File No.<br>(G678Rxxx) | Version | Production         |
|----------|------------------------|---------|--------------------|
| В        | 001                    | 3.7.5   | 1st release        |
| С        | 002                    | 3.7.7   | February Prod. '99 |
| D        | 003                    | 3.8.6   | March Prod. '99    |
| E        | 004                    | 3.8.7   | April Prod. '99    |
| F        | 005                    | 3.8.8   | June Prod. '99     |
| G        | 006                    | 3.9.2   | July Prod. '99     |
| Н        | 007                    | 3.9.8   | October Prod. '99  |
| J        | 008                    | 4.0.0   | November Prod. '99 |

| Symptom Corrected  |   |
|--|---|
| PCL text filter support has been added.  | J |
| The "RICOH" brand name has been deleted from several   | J |
| functions and reports.   |   |
| An Italian wording for "Config Reference" used in the Web status monitor has been changed to "Riferim. Config".  | Н |
| A Spanish wording for "Default Gateway Address" used in the Web status monitor has been changed to "Direcci. Gateway".   | Н |
| A type of Cisco router caused a problem in browsing the NIB in<br>AppleTalk network. The cause of this was in the Cisco router, but<br>the NIB firmware has been modified to fix this. | н |
| When a printer error occurs, the printer information cannot be accessed using Macintosh printer utilities such as the Apple Printer Utility.   | G |
| The IPP (Internet Printing Protocol) function has been added.  | G |
| On the web status monitor, the wording in German was incorrect.<br>"FreierSpeicher" has been corrected to "Freier Speicher".   | F |
| The Web status monitor displays a "No Tray/No Paper" error when a tray is not closed completely. The message in this case has been changed to "Other error".                           | F |



Technical Bulletin

Model: Eland 99 (Network Interface Board) Date:

Date: 21-Mar-00

No.: RG678001

| Symptom Corrected   |   |
|---|---|
| Disabling (Down) or enabling (Up) AppleTalk protocol from the       | F |
| operation panel sometimes did not take effect after the change.     |   |
| To avoid this, the firmware has been changed to save a new          |   |
| setting to the NVRAM immediately after a change.                    |   |
| One banner page data of NetWare was split into two pages when       | Е |
| using NetWare 3.12 pserver mode.                                    |   |
| In the NetWare remote printer mode, the NIB consumed a server       | Е |
| connection license. To avoid this, the firmware has been            |   |
| modified to disconnect the NCP connection immediately after the     |   |
| remote printer has connected to the server.                         |   |
| Software modified so that it can also be used for the Stinger-C.    | D |
| On the web status monitor, the incorrect icon was used for          | С |
| "Paper Empty".  |   |
| When the NIB was receiving five communications (five print jobs)    | С |
| from PCs at the same time, any additional print job (6th print job) |   |
| disappeared.  |   |

#### Technical Bulletin

Reissued: 12-Jun-00 Model: Eland 99 (Network Interface Board)

Date: 25-Apr-00

No.: RG678002a

#### **RTB Correction**

| The items with a line drawn through them have been deleted. |   |  |                        |  |  |
|---|---|--|------------------------|--|--|
| Subject: ROM History  |   |  | Prepared by: H. Someya |  |  |
| From: Technical Services Dept., GTS Division                |   |  |                        |  |  |
| Classification:   | <ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Other ()</li> </ul> | <ul> <li>Part informa</li> <li>Electrical</li> <li>Transmit/rec</li> </ul> |                        | <ul> <li>Action required</li> <li>Service manual revision</li> <li>Retrofit information</li> </ul> |  |

Firmware history for Eland 99 (Network Interface Board).

The software versions listed below can be used for the NIBs of the following models:

Stinger-C1/ Stinger-C1L/ Russian-C1/ Russian-P/ Adonis-C/ Adonis-P/ FresaWIN/ PomeroWIN/ Color Controller RC-200

|          | File No.   |         |           |                    |
|----------|------------|---------|-----------|--------------------|
| G6785839 | (G678Rxxx) | Version | Check Sum | Production         |
| В        | 001        | 3.7.5   |           | 1st release        |
| С        | 002        | 3.7.7   | 600F      | February Prod. '99 |
| D        | 003        | 3.8.6   | 7DF6      | March Prod. '99    |
| E        | 004        | 3.8.7   | 00BB      | April Prod. '99    |
| F        | 005        | 3.8.8   | 6339      | June Prod. '99     |
| G        | 006        | 3.9.2   | 9605      | July Prod. '99     |
| Н        | 007        | 3.9.8   | 5A35      | October Prod. '99  |
| J        | 008        | 4.0.0   | 6E2A      | November Prod. '99 |
| K        | 009        | 4.0.2   | FF9C      | April Prod. 2000   |

| Symptom Corrected  |   |
|--|---|
| HTTP access has been improved when multiple protocols are        | K |
| used at the same time (e.g. telnet, IPP and HTTP)                |   |
| PCL text filter support has been added.                          | J |
| The "RICOH" brand name has been deleted from several             | J |
| functions and reports.   |   |
| An Italian wording for "Config Reference" used in the Web status | Н |
| monitor has been changed to "Riferim. Config".                   |   |
| A Spanish wording for "Default Gateway Address" used in the      | Н |
| Web status monitor has been changed to "Direcci. Gateway".       |   |
| A type of CISCO router caused a problem when browsing the NIB    | Н |
| on an AppleTalk network. The cause of this was in the CISCO      |   |
| router, but the NIB firmware has been modified to fix this.      |   |
| When a printer error occurs, the printer information cannot be   | G |
| accessed using Macintosh printer utilities such as the Apple     |   |
| Printer Utility.   |   |
| IPP (Internet Printing Protocol) has been added.                 | G |
| On the web status monitor, the wording in German was incorrect.  | F |
| "FreierSpeicher" has been corrected to "Freier Speicher".        |   |
| The Web status monitor displays "No Tray/No Paper" error when    | F |
| a tray is not closed completely. The message in this case has    |   |
| been changed to "Other error".                                   |   |
|  |   |

Reissued: 12-Jun-00

### Technical Bulletin

PAGE: 2/2

Model: Eland 99 (Network Interface Board)

Date: 25-Apr-00

No.: RG678002a

| Symptom Corrected  |   |
|--|---|
| Disabling (Down) or enabling (Up) AppleTalk protocol from the    | F |
| operation panel sometimes did not take effect after the change.  |   |
| To avoid this, the firmware has been changed to save a new       |   |
| setting to the NVRAM immediately after a change.                 |   |
| One banner page data of NetWare was split into two pages when    | E |
| using NetWare 3.12 pserver mode.                                 |   |
| In the NetWare remote printer mode, the NIB consumed a server    | E |
| connection license. To avoid this, the firmware has been         |   |
| modified to disconnect NCP connection immediately after the      |   |
| remote printer has connected to the server.                      |   |
| Software modified so that it can also be used for the Stinger-C. | D |
| On the web status monitor, an incorrect icon was used for the    | С |
| "Paper Empty".   |   |
| When the NIB was already receiving five communications (five     | С |
| print jobs) from PCs at same time, the next print job (6th print |   |
| job) disappeared.  |   |

## Technical Bulletin

| Model: Eland 99 (Network Interface Board)    |                 | Date: 13-Nov-00 |        | No.: RG678003         |                    |
|--|-----------------|-----------------|--------|-----------------------|--------------------|
| Subject: ROM History                         |                 |                 |        | Prepared by: H.S      | Someya             |
| From: Technical Services Dept., GTS Division |                 |                 |        |                       |                    |
| Classification:                              | Troubleshooting | Part inf        | orma   | ation Action required |                    |
|  | Mechanical      | Electric        | al     | Servio                | ce manual revision |
|  | Paper path      | Transm          | it/rec | eive 🛛 Retro          | fit information    |
|  | Other ()        |                 |        |                       |                    |

Firmware history for Eland 99 (Network Interface Board).

The software versions listed below can be used for the NIBs of the following models: Stinger-C1/ Stinger-C1L/ Russian-C1 (B307)/ Russian-P (G038)/ FresaWIN (G678-14)/ PomeloWIN (G678-13)/ Color Controller RC-200 (G528)

| G6785839 | File No.<br>(G678Rxxx) | Version | Check Sum | Production         |
|----------|------------------------|---------|-----------|--------------------|
| В        | 001                    | 3.7.5   |           | 1st release        |
| С        | 002                    | 3.7.7   | 600F      | February Prod. '99 |
| D        | 003                    | 3.8.6   | 7DF6      | March Prod. '99    |
| E        | 004                    | 3.8.7   | 00BB      | April Prod. '99    |
| F        | 005                    | 3.8.8   | 6339      | June Prod. '99     |
| G        | 006                    | 3.9.2   | 9605      | July Prod. '99     |
| Н        | 007                    | 3.9.8   | 5A35      | October Prod. '99  |
| J        | 008                    | 4.0.0   | 6E2A      | November Prod. '99 |
| K        | 009                    | 4.0.2   | FF9C      | April Prod. 2000   |
| L        | 010                    | 4.0.6   | 4B87      | October Prod. 2000 |

| Symptom Corrected  |   |
|--|---|
|  |   |
| Bi-directional communication of "diprint" (using the 9100 port of  | L |
| TCP/IP printing) is supported (required for the DAZEL system).     |   |
| The "diprint direct [On/Off]" command using telnet has been        | L |
| implemented for supporting bi-directional communication of         |   |
| diprint (required for the DAZEL system). PortNavi and Multidirect  |   |
| Print are not supported if bi-directional communication has been   |   |
| selected.  |   |
| The spelling of the command "retern" in the UNIX install shell has |   |
| been corrected to "return".  | _ |
|  |   |
| The DHCP of NetWare5 is supported.                                 | L |
| The DHCP relay agent is supported. (This has been confirmed        | L |
| only with the Windows NT 4.0 relay agent at this time.)            |   |
| There may be some minor (character) display errors on the LCD      | L |
| while the NIB firmware is being upgraded. The firmware has been    |   |
| modified to prevent this.  |   |
| HTTP access has been improved when multiple protocols are          | к |
|  |   |
| used at the same time (e.g. telnet, IPP and HTTP)                  |   |
| PCL text filter support has been added.                            | J |

disappeared.

Model: Eland 99 (Network Interface Board)

Date: 13-Nov-00

No.: RG678003

| Symptom Corrected   |   |
|---|---|
| The "RICOH" brand name has been deleted from several              | J |
| functions and reports.  |   |
| An Italian wording for "Config Reference" used in the Web status  | Н |
| monitor has been changed to "Riferim. Config".                    |   |
| A Spanish wording for "Default Gateway Address" used in the       | Н |
| Web status monitor has been changed to "Direcci. Gateway".        |   |
| A type of CISCO router caused a problem when browsing the         | Н |
| NIB in an AppleTalk network. The cause of this was in the         |   |
| CISCO router, but the NIB firmware has been modified to fix this. |   |
| When a printer error occurs, the printer information cannot be    | G |
| accessed using Macintosh printer utilities such as the Apple      |   |
| Printer Utility.  |   |
| IPP (Internet Printing Protocol) function has been added.         | G |
| On the web status monitor, the wording in German was incorrect.   | F |
| "FreierSpeicher" corrected to "Freier Speicher".                  |   |
| The web status monitor displays a "No Tray/No Paper" error        | F |
| when a tray is not closed completely. The message in this case    |   |
| has been changed to "Other error".                                |   |
| Disabling (Down) or enabling (Up) AppleTalk protocol from the     | F |
| operation panel sometimes did not take effect after the change.   |   |
| To avoid this, the firmware has been changed to save a new        |   |
| setting to the NVRAM immediately after a change.                  |   |
| One banner page data of NetWare was split into two pages when     | E |
| using NetWare 3.12 pserver mode.                                  |   |
| In the NetWare remote printer mode, the NIB consumed a server     | E |
| connection license. To avoid this, the firmware has been          |   |
| modified to disconnect NCP connection immediately after the       |   |
| remote printer has connected to the server.                       | - |
| Software modified so that it can also be used for the Stinger-C.  | D |
| On the web status monitor, an improper icon was used for the      | С |
| "Paper Empty".  |   |
| When the NIB was receiving five communications (five print jobs)  | С |
| from PCs at same time, the additional print job (6th print job)   |   |

#### Technical Bulletin

**PAGE: 1/1** 

| Model: General   |                 |           | Dat     | e: 13-Mar-01   | No.: RGene006        |
|--|-----------------|-----------|---------|----------------|----------------------|
| Subject: ROM History (Eland 99: Network Interface Board) |                 |           |         | Prepared by: H | I. Someya            |
| From: Technical Services Dept., GTS Division             |                 |           |         |                |                      |
| Classification:  | Troubleshooting | Part info | ormat   | tion 🗌 Act     | ion required         |
|  | Mechanical      | Electric  | al      | 🗌 Ser          | vice manual revision |
|  | Paper path      | 🗌 Transm  | iit/rec | eive 🛛 🖾 Ret   | rofit information    |
|  | Other ()        |           |         |                |                      |

Firmware history for Eland 99 (Network Interface Board). The software versions listed below can be used for the NIBs of the following models:

| Product Name     | Product Code   | Product Code       |
|------------------|----------------|--------------------|
| i loudet Name    |                |                    |
|                  | for Mainframe  | for Controller/NIB |
| Stinger-C1/C1L   | A250           | B307               |
| Russian-C1       | A265/A267      | B307               |
| Russian-P        | G038           |                    |
| FresaWIN         | G024-57/-67    | G678-14            |
| PomeloWIN        | G033           | G678-13            |
| Color Controller | A258/A259/A260 | G528               |
| RC-200           | (Iris/Lilac)   |                    |

|          | File No.   |         |           |                     |
|----------|------------|---------|-----------|---------------------|
| G6785839 | (G678Rxxx) | Version | Check Sum | Production          |
| В        | 001        | 3.7.5   |           | 1st release         |
| С        | 002        | 3.7.7   | 600F      | February Prod. '99  |
| D        | 003        | 3.8.6   | 7DF6      | March Prod. '99     |
| E        | 004        | 3.8.7   | 00BB      | April Prod. '99     |
| F        | 005        | 3.8.8   | 6339      | June Prod. '99      |
| G        | 006        | 3.9.2   | 9605      | July Prod. '99      |
| Н        | 007        | 3.9.8   | 5A35      | October Prod. '99   |
| J        | 008        | 4.0.0   | 6E2A      | November Prod. '99  |
| K        | 009        | 4.0.2   | FF9C      | April Prod. 2000    |
| L        | 010        | 4.0.6   | 4B87      | October Prod. 2000  |
| М        | 011        | 4.0.7   | C027      | February Prod. 2001 |

| Symptom Corrected (latest ones only)              |   |
|---|---|
| Classless InterDomain Routing(CIDR) is supported. | М |
| DHCP of Solaris 2.6 is supported.                 | М |

#### Technical Bulletin

Reissued: 11-Jul-02

| Date: 11-Jul-02 | No.: Ger |
|-----------------|----------|

0.: Gene008a

| Model: General |
|----------------|
|                |
| DTD Dalasses   |

| Subject: ROM History (Eland 99: Network Interface Board) |                 |               | Prepared | by: H. Someya           |  |
|--|-----------------|---------------|----------|-------------------------|--|
| From: Technical Services sec. Service Planning D         |                 | g Dept.       |          |                         |  |
| Classification:  | Troubleshooting | Part informat | tion     | Action required         |  |
|  | Mechanical      | Electrical    |          | Service manual revision |  |
|  | Paper path      | Transmit/rec  | eive     | Retrofit information    |  |
|  | Other ()        |               |          |                         |  |

This RTB details the firmware history for the Eland 99 (Network Interface Board). The software versions listed below can be used for NIBs of the following models:

| Product Name     | Product Code   | Product Code       |  |
|------------------|----------------|--------------------|--|
|                  | for Mainframe  | for Controller/NIB |  |
| Stinger-C1/C1L   | A250           | B307               |  |
| Russian-C1       | A265/A267      | B307               |  |
| Russian-P        | G              | 038                |  |
| FresaWIN         | G024-57/-67    | G678-14            |  |
| PomeloWIN        | G033           | G678-13            |  |
| Color Controller | A258/A259/A260 | G528               |  |
| RC-200           | (Iris/Lilac)   |                    |  |

| G6785839 | Version | Check Sum | Production          |
|----------|---------|-----------|---------------------|
| В        | 3.7.5   |           | 1st release         |
| С        | 3.7.7   | 600F      | February Prod. '99  |
| D        | 3.8.6   | 7DF6      | March Prod. '99     |
| E        | 3.8.7   | 00BB      | April Prod. '99     |
| F        | 3.8.8   | 6339      | June Prod. '99      |
| G        | 3.9.2   | 9605      | July Prod. '99      |
| Н        | 3.9.8   | 5A35      | October Prod. '99   |
| J        | 4.0.0   | 6E2A      | November Prod. '99  |
| K        | 4.0.2   | FF9C      | April Prod. 2000    |
| L        | 4.0.6   | 4B87      | October Prod. 2000  |
| М        | 4.0.7   | C027      | February Prod. 2001 |
| N        | 4.0.8   | B635      | August Prod. 2001   |
| Р        | 4.1.0   | F0A3      | July Prod. 2002     |

| Symptom Corrected  |   |
|--|---|
| SNMP security vulnerabilities reported by CERT on Feb.12, 2002 have been tested using the PROTOS c06-snmpv1 test suite and we have   | Р |
| verified the fixes.  |   |
| -CERT :http://www.cert.org/advisories/CA-2002-03.html  |   |
| -PROTOS c06-snmpv1 test  |   |
| Suite :http://www.ee.oulu.fi/research/ouspg/protos/testing/c06/snmpv1/<br>Cannot connect to NetWare Servers when the servers use NCP | N |
| Packet Signature Level 2.  |   |